



Partnership with Stakeholders – Nominee

Dawn Lloyd – APM



Dawn Lloyd has developed an excellent relationship with both NPS and CRC colleagues in both Harrogate and Northallerton.

She has become a valued member of the team in both locations and is the "go to" person for many queries, as well as being the main point of contact for all things CFO3.

Dawn has worked hard in building relationships and has become a real focal point for many of her participants who trust her implicitly.

She is regularly approached by prison inmates for all types of help and advice, with the vast majority taking her information, advice and guidance on board.

Dawn gives regular and frequent feedback to offender managers and deals with any problems in a professional and pragmatic way.

She receives regular referrals from both NPS and CRC and is also particularly good at signposting for additional help and support or advising if referrals do not fit eligibility criteria. She possesses excellent local knowledge and works in partnership with anyone who shares her commitment and passion for helping people. She has successfully applied the delivery model to move participants into work, with many sustaining their employment and refraining from re-offending.





Dawn has a cool, calm and professional approach which is really appreciated by her colleagues both in NPS and CRC, as well as our own wider APM team.